Annual Member's Meeting 2024

SERVER SERVE ACMWC

Your community water company

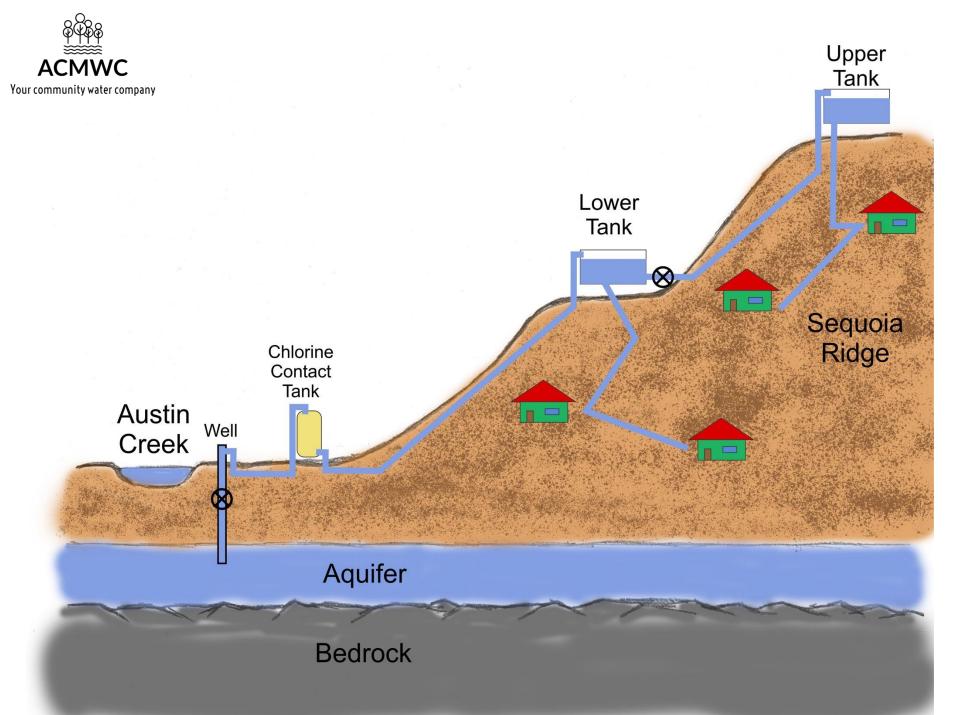


November 2, 2024 - Agenda

- Introduction (Grant)
- Water system overview (Grant)
 - March 2021 incident
 - Upgrades / improvements / RRU
- Russian River Utility report
 - Incidents and repairs since last meeting
 - Required maintenance and upgrades
 - Regulatory changes
 - Consolidation project update
- Financial report (Grant)
- Election of board members
- Q&A

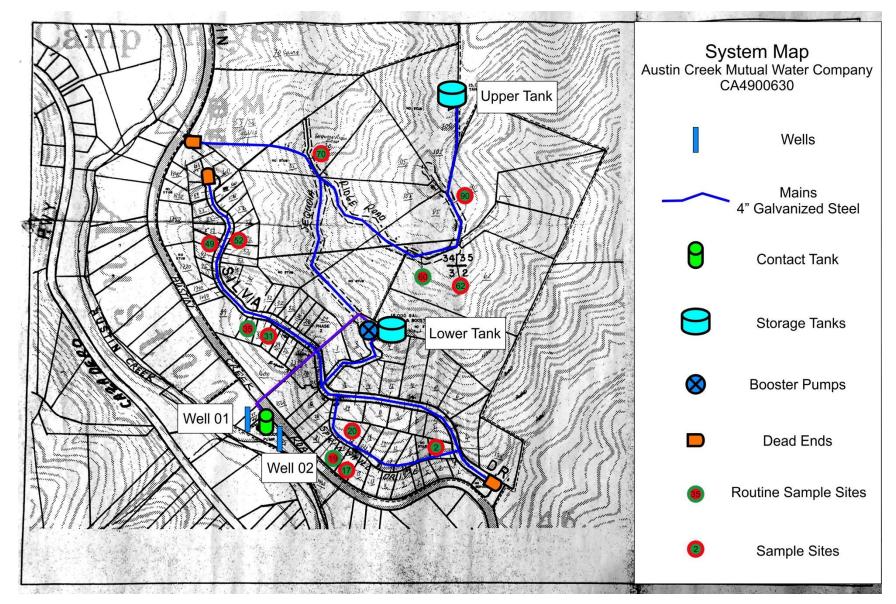


- Est. 1959
- Serves ~ 150 people
- 66 Shareholders
- Wells alongside creek
 - Main well (70')
 ~ 30 gpm
 - Backup well (50')
- 2 storage tanks
 - Lower 16K gal
 - Upper 12K gal
 - Booster pumps
- Chlorine added
- Individual meters
- Proactive monitoring











Risks to our water system:

- Floods
- Fires
- Droughts
- Power Outages
- Earthquakes
- Leaks
- Equipment Failures
- Loss of System Pressure
- Contamination
- Age of the system components





March 2021 system failure

- Main well pump failure
 - Didn't know until it was too late!
- Pump radio control system failure
- Loss of system pressure
- Collapse of water main
- Boil water notice
- Trucked-in water

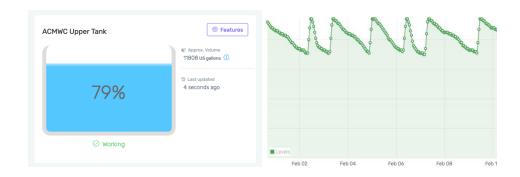


March 2021 system failure





What we learned



- Proactive monitoring is important
- Fix small problems before they become big problems
- Regular, proactive maintenance is important
- The community comes together to help
- ...but there's no substitute for professionals who know what they're doing! (Contracted RRU to run our system shortly after this incident.)



Things we've done (and are still doing) to make our system more robust:

- Renewed Russian River Utility contract
- Proactive water level and power monitoring
- Electrical system repair/replacement
- Booster pump replacement
- Proactive leak-fixing



Russian River Utility Report

- Incidents and repairs
- Required maintenance and upgrades
- Regulatory update
- Consolidation project



Major Incidents and Repairs

- October 17, 2024: service line leak at 55 Silvia, detected by monitoring system, repaired before system failure
- July 31, 2024: water main leak uphill from 55 Silvia, detected by monitoring system, repaired before system failure
- Smaller leaks repaired
- Several power outages



RRU finding and repairing leaks







RRU finding and repairing leaks











Keeping system running during power outages





Regulatory update

- New requirement: PFAS sampling
- New requirement: Hexavalent chromium sampling
- Electronic annual reports (State of CA)
- Annual diversion report (State of CA)
- Monthly drought reports (State of CA)
- Lead and copper service line inventory report, lead and copper sampling



Cazadero consolidation project

- State exploring consolidating Cazadero area water systems (there's a bunch of them!)
 - Prompted by "failing" systems (ACMWC is not one of them)
 - Regulatory requirements, operational costs, overhead continuing to increase, with new requirements going into effect in the coming years
- State has hired a consultant (RCAC) to study
- Engineer has been selected to perform Feasibility Study for the region
 - Draft report by March 2025
 - Determination and possible funding June 2025
- Process is moving slowly...



Financial Report

- Historical and current P&L
- Cash reserve
- Increases in costs operating at a deficit



2023 P&L

	TOTAL
Income	
Subscriber Revenue	40,302.09
Total Income	\$40,302.09
GROSS PROFIT	\$40,302.09
Expenses	
Business licences	642.00
Insurance	10,914.00
Office expenses	
Shipping & postage	78.00
Software & apps	19.99
Total Office expenses	97.99
Repair & Maintenance	
System Repairs & Upgrades	12,072.58
Total Repair & Maintenance	12,072.58
System Management	20,598.72
Utilities	
Electricity	1,842.55
Total Utilities	1,842.55
Total Expenses	\$46,167.84
NET OPERATING INCOME	\$ -5,865.75
Other Income	
Other income	
Interest earned	24.77
Total Other income	24.77
Total Other Income	\$24.77
NET OTHER INCOME	\$24.77
NET INCOME	\$ -5,840.98



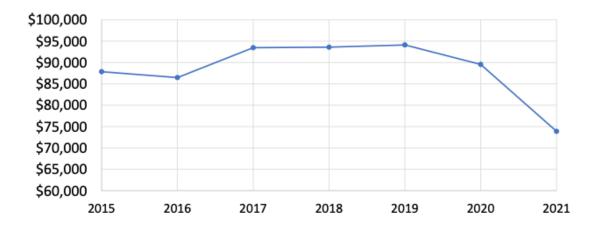
2024 P&L (through Sept 30)

	TOTAL
Income	
Subscriber Revenue	34,531.75
Total Income	\$34,531.75
GROSS PROFIT	\$34,531.75
Expenses	
Insurance	8,873.00
Office expenses	
Shipping & postage	84.00
Total Office expenses	84.00
Regulatory Expenses	632.52
Repair & Maintenance	
System Repairs & Upgrades	342.00
Total Repair & Maintenance	342.00
System Management	16,031.20
Utilities	
Electricity	2,084.70
Total Utilities	2,084.70
Total Expenses	\$28,047.42
NET OPERATING INCOME	\$6,484.33
Other Income	
Other income	
Interest earned	14.21
Total Other income	14.21
Total Other Income	\$14.21
NET OTHER INCOME	\$14.21
NET INCOME	\$6,498.54

BUT: major repair bills not yet included, puts this at an estimated deficit of \$9k YTD.



Cash on hand (historical)



Today: \$26k



Financial Report

- Last increased rates in 2021
 - Still dramatically below other area systems (ie; Sweewater, etc)
- Insurance costs have doubled
- Electricity costs have tripled
- Small increase to RRU contract in 2025
- ACMWC operating at a slight deficit
- Cash reserve for repairs has been depleted
- Will need to raise raise in 2025 to restore our repair fund and cover increased costs
- Will hold meeting in early 2025 to propose and vote on rate structure change



Election of Board Members

- Current board members:
 - Richard Kizu-Blair
 - Debbie Brooks
 - Mike Brooks
 - Rachelle Alexander
 - Grant Kirkwood
- Always looking for more help!
- Always welcome members to join our board meetings (2nd Wednesday at 7pm)



Questions / Discussion

Thank you!

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